

## Re-Activation Form

### Customer Information

Date: \_\_\_\_\_

NAME		8-DIGIT PIN	
ADDRESS			
PHONE NUMBER		Q-Pay PLAN	
PHONE MODEL		FEE	
MEID/SIM		OTHER	
MIN		PRICE	

\$40  \$50  \$60  Other \_\_\_\_\_

SALES REP: \_\_\_\_\_  Cash  Credit Card  Debit

### REACTIVATION POLICY

I hereby agree to the following:

- THE METRO PROMISE RETURN POLICY DOES NOT APPLY TO THE HANDSET THAT IS TO BE REACTIVATED.  
LA PROMESA DE METRO POLITICA DE DEVOLUCIONES NO SE APLICA AL TELEFONO QUE ES PARA REACTIVARSE.
- METROPCS DOES NOT OFFER ANY WARRANTY OR INSURANCE FOR THE HANDSET THAT IS TO BE REACTIVATED.  
METROPCS NO OFRECE NINGUNA GARANTIA O SEGURANCA SOBRE EL TELEFONO QUE ESTA PARA REACTIVARSE.
- METROPCS CANNOT BE HELD RESPONSIBLE FOR THE CONDITION OF THE PHONE BEING REACTIVATED (EX: IF THE PHONE FAILS TO OPERATE CORRECTLY).  
METROPCS NO SE HACE RESPONSABLE DE LA CONDICIÓN DEL TELÉFONO ESTA PARA REACTIVARSE (EJEMPLO: SI EL TELEFONO NO FUNCIONA CORRECTAMENTE).
- PHONE MUST DEACTIVATED COMPLETELY FOR AT LEAST 3 DAYS.  
EL TELEFONO DEBE ESTAR DESACTIVADO COMPLETAMENTE POR LO MENOS 3 DIAS.
- NO PART OF THE REACTIVATION CAN BE REFUNDED.  
NINGUENA PARTE DE LA REACTIVACION PUEDE SER REEMBOLSADO.

Customer's Signature: \_\_\_\_\_

FOR OFFICE USE ONLY

MAKE SURE TO CHECK DEVICE HISTORY FOR THE 3 DAY RULE. AND POST PAYMENT IN QPAY